

Effective from
1st July 2014

Important information

Change of legal entity

We are pleased to confirm the merger between Allianz Worldwide Care Limited and Allianz France International (specifically the international divisions of Allianz Vie SA and Allianz IARD SA). The decision to merge was due to the similarities of these businesses. We can now offer more to our clients in terms of combined market experience and expertise. The new legal entity is called Allianz Worldwide Care SA.

Further to this merger, please note the following important points:

Regulation

Prior to the merger, Allianz Worldwide Care Limited was registered in Ireland and regulated by the Central Bank of Ireland. Following the merger, Allianz Worldwide Care SA is registered in France and regulated by the French Prudential Supervisory Authority.

Applicable Law

If, prior to the merger, your membership was governed by Irish law, this will now change to French law, unless agreed otherwise or required under mandatory legal regulations. Prior to the merger, if your Benefit Guide specified that any disputes that could not be resolved would be dealt with by the courts in Ireland, any unresolved disputes will now be dealt with by the courts in France, unless agreed otherwise.

Mediation

The process for mediation in relation to individual/family policies remains unchanged, however mediation will take place in Paris, France. The Courts of France shall have exclusive jurisdiction to settle any claim, dispute or matter of difference which may arise out of, or in connection with, the mediation.

Making a complaint

The Allianz Worldwide Care Helpline is always the first number to call if you have any comments or complaints. If we have not been able to resolve the problem on the telephone, please email or write to us at:

client.services@allianzworldwidecare.com

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